

# Public Document Pack



Cllr J Peach (Chairman)  
 Central: Cllr Nadeem, Cllr Jamil & Cllr Khan  
 North: Cllr Sharp & Cllr Swift

**All members of the public in CENTRAL & NORTH WARDS  
 are invited to attend a meeting of their  
 Neighbourhood Committee (C&E1) - Central and North Neighbourhood  
 Committee– Central & North Neighbourhood Committee  
 on  
 Thursday 16 June 2011 at 7.00 pm at  
 Gladstone Park Community Centre, Bourges Boulevard, Peterborough**

Prior to the start of the meeting, from 6.00pm, ward forums will be held for the Central and North wards. These separate meetings will give local residents the opportunity to talk directly with their elected members to raise any issues or concerns they have in their neighbourhood.

## PROGRAMME

| Time | Agenda Item   |  |
|------|---|--|
| 1.   | <b>Apologies for Absence</b><br><i>To receive any apologies from members unable to attend the meeting</i>   | <b>Chairman</b>  |
| 2.   | <b>Declarations of Interest</b><br><i>Members to declare any personal/personal prejudicial interests in any items on this agenda</i>  | <b>Chairman</b>  |
| 3.   | <b>Minutes from the previous meeting</b><br><i>Approve the minutes of the meeting held on 7 March 2011.</i>   | <b>Chairman</b>  |
| 4.   | <b>Election of Vice Chairman</b><br><i>To elect a vice-chairman for the 2011-12 year</i>  | <b>Chairman</b>  |
| 5.   | <b>Open Session</b><br><i>An opportunity for any member of the public, elected members and standing invitees of the Neighbourhood Committee to raise anything that affects your area and to suggest items for future meetings</i> | <b>ALL</b>   |
| 6.   | <b>Update on Local Police Operation</b><br><i>A presentation from the police to update on important local operations</i>  | <b>CI Rogers &amp; Insp.<br/>Dominic<br/>Glazebrook<br/>Cambs Police</b> |

For enquiries about your Neighbourhood Committees or about this meeting please contact:  
 Neighbourhood Manager: - Cate Harding on 01733 317497 E-mail: [cate.harding@peterborough.gov.uk](mailto:cate.harding@peterborough.gov.uk)  
 Democratic Services: Alex Daynes on 01733 452447 E-mail [alexander.daynes@peterborough.gov.uk](mailto:alexander.daynes@peterborough.gov.uk)

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| 7. | <b>Consultation for review of Primary Care and Urgent Care Facilities in Peterborough</b><br><i>Presentation with question and answer opportunity to share your views on proposals for local facilities</i> | <b>Peter Wightman</b><br><b>Interim Director</b><br><b>Primary Care and Sarah Shuttlewood</b><br><b>Director Acute Services</b><br><b>NHS</b><br><b>Peterborough</b> |
| 8. | <b>Next Meeting</b><br><i>20<sup>th</sup> September 2011</i><br><i>Town Hall Reception Room (tbc)</i>   | <b>Chairman</b>  |

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Democratic Services: Alex Daynes on 01733 452447 E-mail [alexander.daynes@peterborough.gov.uk](mailto:alexander.daynes@peterborough.gov.uk)

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On  
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### STANDING INVITATIONS

| NAME                          | REPRESENTING                         |
|-------------------------------|--------------------------------------|
| Mark Bennett-Tighe            | Cambridgeshire Fire & Rescue Service |
| Inspector Dominic Glazebrook  | Cambridgeshire Police                |
| Steven Pettican / Matt Oliver | Young People's Services              |
| Ali Manji                     | Cross Keys Homes                     |
| Alan Lord                     | Family Care                          |
| Gary Goose                    | Safer Peterborough Partnership       |
| Sharon Keogh                  | Salvation Army                       |
| Ted Fawcett                   | Age Concern                          |
| Maheub J. Ladha               | Racial Equality Council              |
| Ed Murphy                     | Gladstone Connect                    |
| Ghulam Shabbir                | Pakistani Community Association      |
| Ansar Ali                     | Ghousia Masjid Mosque                |
| Doris Cox                     | Fulbridge Residents Association      |
| Brian Gasgoigne               | Central North Neighbourhood Panel    |
| Graham Burr                   | City Centre Neighbourhood Panel      |
| Kevin Bell                    | East North Neighbourhood Panel       |
| Christine Cunningham          | Innova Development Trust             |
| Zahir Ahmed                   | Russell Street Residents Association |
| Deborah Parker                | MANERP                               |

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Cllr Y Lowndes (Chairman)  
Central: Cllr Hussain, Cllr Jamil & Cllr Khan  
North: Cllr Sharp & Cllr Swift

## **MINUTES**

*Of a meeting of the*

### **CENTRAL & NORTH NEIGHBOURHOOD COUNCIL**

*(Area: Central & East 1)*

*Held on Monday 7 March 2011 at 7.00 pm*

*At Fulbridge School, Keeton Road, Peterborough, PE1 3JQ*

#### **Members Present:**

|          |                            |
|----------|----------------------------|
| Chairman | Councillor Lowndes         |
| Central  | Councillors Jamil and Khan |
| North    | Councillor Swift           |

#### **Officers Present:**

|                  |  |
|------------------|--|
| Cate Harding     | Neighbourhood Manager, PCC                     |
| Gemma George     | Senior Governance Officer, PCC                 |
| Peter Garnham    | Highway Maintenance Team Manager, PCC          |
| John Rumbelow    | Senior Engineer, PCC                           |
| Victoria Tyers   | Senior Engineer, PCC                           |
| Mike Heath       | Partnership Director, Enterprise Peterborough  |
| Richard Oldfield | Mobilisation Director, Enterprise Peterborough |

#### **Others Present:**

|                              |                                       |
|------------------------------|---------------------------------------|
| Aliya Rafic                  | Enterprise Peterborough               |
| Marco Pereira                | Enterprise Peterborough               |
| Amanda Rose                  | Media and Communications Officer, PCC |
| Inspector Dominic Glazebrook | Cambridgeshire Constabulary           |

14 people attended the meeting of which 6 were local residents and 8 represented local residents groups, local organisations and service providers.

| <b>Item</b>                          | <b>Discussion and Actions</b>   | <b>Action</b> |
|--------------------------------------|---|---------------|
| 1. Apologies                         | Apologies were received from Councillor Hussain.  |               |
| 2. Declarations of Interest          | There were no declarations of interest.   |               |
| 3. Minutes from the previous meeting | The minutes from the previous meeting held 10 January 2011 were agreed as a true and accurate record.<br><br>The Neighbourhood Manager advised that a handout had been circulated which provided feedback on action points from the |               |

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|  | <p>previous meeting.</p> <p>The Chairman addressed the meeting and advised all those present that item 7, Reducing Fuel Poverty, was to be withdrawn from the agenda due to the presenting officer being ill.</p> <p>The Chairman further addressed the meeting and advised that item 6, The Peterborough City Council and Enterprise Peterborough Partnership, would be taken before item 5, Open Session.</p>   |           |
| <p>4. Capital Programme of Works 2011/12</p> | <p>The Local Transport Team was present at the meeting and a presentation board had been set up highlighting the Capital Programme of Works for Peterborough.</p> <p>Attendees were advised that the display boards highlighted the works which had been identified for completion during 2011/12 in the area. Attendees were further advised that the following year, 2012/13, the allocated works would be heavily based on and led by suggestions made by Neighbourhood Councils.</p> <p>Attendees were invited to comment on the Capital Programme of Works 2011/12 and the following questions were raised:</p> <ul style="list-style-type: none"> <li>• Councillor Swift questioned how the money had been spent for the current year, 2010/11. The Neighbourhood Manager advised that she would identify the works undertaken in liaison with the Transport Team and would feed this information back to Councillor Swift.</li> <li>• Councillor Khan stated that roadworks due for completion last year (2010) had been postponed. When were these works due for completion? Peter Garnham addressed the meeting in response and advised that works had been due for completion in the summer of 2010 however they had been deferred. Concern had been expressed to the developers with regards to the possibility of the roads deteriorating considerably over the winter and in response the developers had stated that any major costs incurred due to winter deterioration would be covered by themselves. Progress was being made with regards to the works and prime slots for the completion of the works were being sought for 2010/11 and 2011/12.</li> <li>• Councillor Jamil expressed concern at the quality of the road works being undertaken particularly in relation to fixing holes in the roads. These holes should be permanently fixed and not patched. Peter Garnham responded and stated that temporary works were undertaken on potholes to ensure that no accidents occurred in the interim. Undertaking temporary repairs on the roads was also more cost effective than repairing the holes permanently. Materials were also tested to ensure that the right materials were utilised once the final works were undertaken and if the materials being tested performed well, they could be included in the whole Programme of Works. Endeavouring to find the safest materials was of high priority.</li> <li>• Councillor Jamil sought clarification as to the difference when repairing tarmac to repairing block paving. Peter Garnham responded that the difference between the two</li> </ul> | <p>CH</p> |

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|   | <p>materials was vast. Repairing block paving was very time consuming.</p> <ul style="list-style-type: none"> <li>• Residents expressed discontent at the disruption caused by potholes being temporarily filled on numerous occasions. Residents were informed that pothole patching was generally minimally disruptive however this point would be taken on board.</li> <li>• Councillor Khan requested clarification as to the progression of the works being undertaken at the Matalan development. Particular emphasis was placed on parking issues and how these would be addressed going forward. The Neighbourhood Manager advised that she would obtain an update on this issue and provide feedback at the next meeting.</li> </ul>   | CH |
| <p>5. The Peterborough City Council and Enterprise Peterborough Partnership</p> | <p>Mike Heath and Richard Oldfield gave a presentation which provided an overview of Enterprise Peterborough.</p> <p>Key points were advised as follows:</p> <ul style="list-style-type: none"> <li>• Enterprise worked in partnership with customers in order to understand their priorities and to ensure that services were delivered to respond to local requirements;</li> <li>• The scope of the Groups' services available were vast and included telecoms, refuse collection, sewerage and landscape management amongst many others;</li> <li>• The focus was placed on innovative technologies and environmental improvements;</li> <li>• The contract was a 23 year contract and 600 staff were to be TUPE'd over;</li> <li>• The services were responsive and would be shaped by citizen and neighbourhood needs. Attendees were advised that the Neighbourhood Councils would play a vital part in this process;</li> <li>• The recycling target was 65%;</li> <li>• Attendees were advised of the services to be delivered by Enterprise Peterborough. These included refuse and recycling collections, building cleansing, catering and home to school transport amongst many others;</li> <li>• An overview of Peterborough 'Streetcare' was given. This would include integrated street cleansing and grounds maintenance teams, multi skilled teams based locally in each Neighbourhood Area and all manual aspects of the street cleaning and grounds maintenance being undertaken on each visit to the site;</li> </ul> <p>Attendees were invited to comment on the presentation and the following issues and observations were highlighted:</p> <ul style="list-style-type: none"> <li>• Councillor Swift addressed the meeting and stated that there had always been an issue with the number of glass drinks bottles left outside the PSL Leisure Centre, would these be removed going forward and secondly, would black bags be removed from next to bins instead of being left? Richard Oldfield advised that with regards to the glass bottles being left outside the Leisure Centre, this was an</li> </ul> |    |

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|                 | <p>enforcement issue over which Enterprise had no authority, however with regards to the issue of litter in general and removing black bin bags next to litter bins it was expected that these would be collected and not left, the only reason they may be left is if they were contaminated for some reason.</p> <ul style="list-style-type: none"> <li>• Residents queried how issues with rubbish could be reported going forward. Richard Oldfield advised that calls should be directed through Peterborough Direct where they would be tracked and logged and the hotspots would be targeted.</li> <li>• Residents queried how Enterprise would achieve the 65% recycling target? Richard Oldfield advised that the imposition of another bin was being considered for food waste as a starting point.</li> <li>• Councillor Khan queried whether there was likely to be an expansion on the 'home to school' transport service. Mike Heath advised that this would be a possible area of focus in the future.</li> <li>• Residents commented that they had found it difficult to get queries answered when calling the main Peterborough City Council switchboard number. Mike Heath advised that he had spent time with Peterborough Direct and there was a better system which had been put in place. There would be clear codes allocated to individual issues and there would be a service level agreement for each call received. If the call was not responded to, this would be flagged on the system and followed up.</li> <li>• Residents commented on the absence of brown bins within Central Ward. Mike Heath advised that this was due to a lack of storage facilities within the ward, however if residents wished for brown bins to be made available this could be addressed.</li> <li>• Residents queried whether the street wardens would be transferred over to Enterprise. Mike Heath advised that the street wardens would not be transferring over, however, information sharing regarding issues would still be welcomed.</li> <li>• Residents further highlighted issues with regards to excessive amounts of litter being left in the areas parks overnight. Could this be addressed going forward? Mike Heath stated that this could be looked at going forward if residents highlighted it as an issue.</li> <li>• Residents questioned whether there had been any job losses with the transfer of the services? Residents were informed that there had been no job losses and the service would in fact grow going forward.</li> <li>• Residents questioned whether there were disadvantages to having a 23 year contract with Enterprise. Richard Oldfield advised that if services were not adequately delivered then fee reductions would be implemented. The contract could also be terminated if performance was not to standard.</li> </ul> |  |
| 6. Open Session | Attendees of the meeting were given the opportunity to ask questions and raise issues affecting the area in which they lived. These included:   |  |



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|  | <p><u>Gladstone Park Community Centre Consultation Exercise</u></p> <p>At the previous meeting, a presentation had been provided by Mr Anton Davis on the proposed redevelopment options for the Gladstone Park Community Centre. It had been noted that a consultation exercise had been undertaken with various users in order to identify their needs. Residents requested whether further information from this consultation exercise could be provided to them. In response the Neighbourhood Manager advised that the consultation exercise had been undertaken in order to inform a feasibility study for the centre. Once this piece of work had been signed off, information would be brought back and circulated to the meeting.</p> <p>Councillor Khan commented that the centre should be utilised to its maximum potential and this could only be achieved through the right delivery plan, with sustainable finances and partnership working. There were key issues which needed to be addressed going forward.</p> <p>Residents commented that community participation would be vital going forward in order for the centre to work.</p> <p><u>Parking in the Homezone Area</u></p> <p>Residents expressed concern at the number of other people using the Homezone residential scheme parking areas. There were not enough parking spaces for the scheme and this had caused friction between local residents. Residents queried whether additional spaces could be provided going forward? In response to the concerns and query raised, the Neighbourhood Manager advised that she would take the details of those people who had expressed concern at the situation and further exploration would be made as to whether providing additional parking spaces in the area would be feasible.</p> <p>Residents expressed further concern at the parking situation along Dryden Road and stated that as well as a lack of parking spaces for residents, emergency vehicles had trouble gaining access along the road due to the number of non-residents parking on either side. In response, the Neighbourhood Manager stated that she would feed this issue back to the Transport Team for further investigation.</p> <p><u>Tackling Anti-social Behaviour</u></p> <p>Residents queried what was being done to tackle anti-social behaviour in the area, would the vacant Hate Crime Coordinator post be filled? The Neighbourhood Manager addressed the meeting and stated that work was undertaken with the Neighbourhood Policing Team and there were strong links between the two teams. Going forward, the Hate Crime Coordinator post was to be recruited to.</p> <p>Residents queried whether feedback could be provided from Young People's Services as to what the local authority was doing to tackle</p> | <p>CH</p> <p>CH</p> <p>CH</p> |
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|                          | <p>anti-social behaviour. The Neighbourhood Manager advised that it was important for residents to report anti-social behaviour so evidence for need could be built up.</p> <p>Councillor Khan further added that residents could always approach their Ward Councillor with regards to anti-social behaviour and reporting it would ensure it was kept on the political agenda.</p> <p>Residents further commented that a recent approach made to some youths causing damage had caused retaliation and although the police were working hard it was difficult on occasions to see other parties playing their part. In response, Inspector Dominic Glazebrook addressed the meeting and advised that there was a handout available on each table identifying the events undertaken throughout the Partnership Action Week in Central North, held week commencing 31<sup>st</sup> January 2011. Many young people and residents had taken part in the events aimed at reducing offences in the Central North area. Work was also undertaken with housing associations and Peterborough City Council in order to reduce anti-social behaviour.</p> <p>Residents commented that there had been three youth events held during the Partnership Action Week in Central Ward, as highlighted on the sheet provided by Inspector Glazebrook, which had no feedback provided. The Neighbourhood Manager advised that an update on these three events would be sought from Children's Services and provided at the next meeting.</p> <p><u>The New England Complex</u></p> <p>Residents sought clarification as to the future proposals for the site. The Neighbourhood Manager advised that there were no formal plans for the site at that time and going forward the Neighbourhood Council meeting would be the ideal platform to consult local residents and to gather feedback and responses to any future plans.</p> <p><u>Toilets on Lincoln Road</u></p> <p>Residents queried whether there were any plans to re-open the toilets along Lincoln Road. The Neighbourhood Manager advised that work was being undertaken with Enterprise in order to look at re-opening the toilets. Funding streams needed to be identified and there was a possibility that the toilets may be outsourced.</p> | CH |
| 7. Reducing Fuel Poverty | Item withdrawn due to Officer sickness.   |    |
| 8. Next Meeting          | The next Neighbourhood Council meeting for Central & North Neighbourhood Council would be confirmed following the Annual Council meeting scheduled to be held on Monday 16 May 2011.  |    |

**Meeting Closed 8.55pm**